



# CONTACT CENTER CYBERSECURITY

POWERED BY INDUSTRY EXPERTS • DRIVEN BY CLIENT SUCCESS

## SECURITY RISKS YOUR CONTACT CENTER FACES EVERYDAY.

- Handling credit card and other sensitive information opens the door to cybercrime.
- Financial risks for you, your clients and their customers.
- Client relationship and reputation risks.
- PCI compliance and governance risks which may result in fines or worse.
- Internal networks with many employees opens up breach exposure.
- Technical infrastructure security gaps and reporting needed to protect your business growth.
- Improper backups expose your business to ransomware.

## PCI SECURITY COMPLIANCE REQUIRES REGULAR REVIEWS.

- Maintaining PCI compliance requires:
  - Quarterly vulnerability assessments.
  - Annual penetration testing performed by a quality provider

## WHY DO I NEED A QUALITY CYBERSECURITY PARTNER?

- If you are not PCI compliant, you can't operate.
- Security exposure or a breach damages your business and your clients.
- Proper assessments are essential to address ever changing security threats.

## WHY GUARD STREET?

- We've got your back protecting your business, so you can focus on growth.
- Our full-service solutions are customized to protect your business and maintain compliance.
- Flexible business and economical solutions.
- Stay ahead of the curve with continuous protection from talented and passionate security professionals with cutting-edge detection technology and threat intelligence.
- Our business handles sensitive information. We apply our solutions.

### PROTECTION SHIELD

Our experts partner with yours to create durable, long-term solutions that address evolving cyber threats.



vCISO, Incident Response, Vulnerability Assessments, Penetration Testing, Security Program Implementations, Employee Awareness Training, Compliance & Regulatory Assistance

**844-436-7282 | [info@guardstreet.com](mailto:info@guardstreet.com) | [guardstreetcyberpro.com](http://guardstreetcyberpro.com)**

120 East Liberty Drive, Suite 220, Wheaton, IL 60187